BENEFITS AND CLAIM PORTAL



STEP-BY-STEP GUIDE

- 1. Go to www.tlcbenefitsolutions.net and select 'Members' tab.
- 2. Go to 'Login to view Benefits and Claims.' 3. Select 'Register New User'



	Benefit Solutions, Inc.)
🔒 Sign In		
User ID:		
Password:		
•		••••
	Login	
	Register New User	
User ID Help		Password Help

4. Type your preferred username in the 'User ID' field. Hit Submit.

Please note: If you have already successfully registered for User ID, you will not be able to request another one. Contac your system administrator for assistance.	a t
User ID: *	
4	••]
Email Address: *	
What Type of User are you? *	
I am the insurance subscriber	
\bigcirc I am a dependent of the subscriber	
◯ I am a provider	
Cancel	

5. Fill out all fields and hit Next.

Verify Your Identity	
Participant ID: *	
Participant Last Name: *	
	••••
Participant ZIP/Postal Code: *	
Participant Date of Birth: *	
mm/dd/yyyy	Ê
Cancel Next	

6. Create your Password	and	Hint.
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7. Sign in to your account.

Establish your Password		
Enter and confirm a password. A valid password contains: • 8-20 characters • 1 of which must be an upper case letter	Benefi	it nc.
 1 of which must be a lower case letter 		
 1 of which must be a number 		
 1 of which must be a special character 	🖴 Sign In	
A valid password does not include:	Lieor ID:	
 the LIN Username/ID 	Oser ID:	
inter Password: *	La Test123	•••1
₽	Password:	
erify Password: *	• ••••••	1
₽	+∂ Login	
assword Hint (max 30 chars): *	Register New User	
i		
	User ID Help	Password Help
Cancel Submit		

 When you login, you're greeted with the Subscriber Dashboard. This dashboard will display your recent claims and benefits information.

Benefit Solutions. Inc.				
🖹 Status 🔷 🔿	Subscriber Dashboard			
Resources	Group: * 0002	Participant: * 082409579		
	Medical			
	A TEST TEST	Benefits	Claims	✓ PROCESSED
		Effective 01/01/2023 - 12/31/2023	For TEST TEST at THE LANGDALE COMPANY The Charged Amount of this procedure was \$7096.72.	
			Your Plan Pays \$7096.72	You May Owe \$0.00
			VIEW ALL CLAIMS	

9. You have two menu options – 'Status' and 'Resources.'



10. To view claims and EOBs (Explanation of Benefits) go to 'Status' then 'Claims History.' To view your EOB, click on the + sign then 'Display Claimant EOB.'

Benefit Sofutises, Isc.										0
🖹 Status 🗸 🗸	Claims History									
Claims History										
Benefits at a Glance	Group: *		Participa	int: *		Start Date: *			_	
Verification of Benefits	0002		08240	9579		01/01/2001		<u></u> Su	omit	
	Claimer				Darticipant Courses Effectives			Darticipant Coverage Endin		
	TEST TEN			~	04/07/2023			09/14/2023	ŋ.	
		\mathbf{i}			0410112020			0011412020		
	Participant:									
	1201, 1201									
	Accumulators:				Participant Remarks:					
			\mathbf{i}	~						
	Filter Claims Da	ta								
	Search	Search wing 1 to 1 of 1 entries						Entries Per Page		
				< Prev	Next> Last>			10		~
				/						
	Date 11	Туре ↓↑	Description 1	F	Provider 11	ServiceDt 1	Charge\$ ↓†	Status ↓↑	Pay ↓†	Diag ↓†
7	04/07/2023	Health Claim	Claim:202304070003-01	1	HE LANGDALE COMPANY	04/07/2023-04/07/2023	7096.72	Voided	7096.72	GENERIC CLAIM
	Check#	112618								
	Paylo	Provider								
	Pay Date	04/07/2023								
	Claimant EOB	Display	Claimant EOB							

11. To view your ID Card, go to 'Resources' then 'ID Card.'

Benefit Solutions, Iac		
🔒 Status	> ID Card Image	
Resources	Participant: *	
Subscriber Dashboard		
» ID Card Image	082409579	Submit

Your ID Card image will open in a PDF viewer.

Benefit Sources int		
	ID Card Image	
	Participant: * 082406653	Cypet in New Window Substat
	⊟ Display#df.aspx	1 / 4 − 241% + ⊡ Ø
		Member The Langdale Company Group Number: Member II Dependent(s) Deductible: \$50 Annual Maximum: \$1,500